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GroupWise PhoneAccess: Product Details

GroupWise™ PhoneAccess gives you complete access to your GroupWise Universal Mailbox from a touch-tone telephone (using text-to-speech technology) and adds voice mail as a message type in GroupWise. With GroupWise PhoneAccess, you can access all your telephone and E-mail messages through either the GroupWise graphical user interface or through the GroupWise PhoneAccess telephone user interface.

Features

- Provides access to voice mail, calendar items, and E-mail from a touch-tone telephone
- Enables you to accept and delegate appointments, forward E-mail, and send your messages to a local fax machine from a touch-tone telephone
- Provides access to voice mail from a workstation or laptop computer
- Offers automatic forwarding of any type of GroupWise message, including voice mail, to any telephone number or pager
- Provides personalized greetings
- Supports Caller ID
- Supports waveform audio format files as attachments to GroupWise messages

Hardware Requirements

- 486-based PC or above
- At least the minimum RAM required for the Windows NT Workstation operating system
- 28MB of free disk space
- 30MB of additional disk space for each hour of voice messages
- Dialogic card D/41D-xx or D/41E-xx with one, two, or three boards

Software Requirements

- Windows NT Workstation 4.0 or above
- Dialogic 4.0 communications software
- GroupWise 5.1
- NetWare Telephony Services™ 2.21 or above, or appropriate VoiceBridge Series II for PBX integration

Ordering Information

You can order GroupWise PhoneAccess from any Novell Authorized, Gold, or Platinum Partner. For more information, contact your local Novell® office or call the Novell Customer Response Center at 1-801-228-4CRC (1-801-228-4272). Or, in the United States and Canada, call toll free 1-888-321-4CRC (1-888-321-4272). You may also visit Novell's World Wide Web site at http://www.novell.com or use Novell's Product Information FaxBack system at 1-801-861-3030. Or, in the United States and Canada, call 1-800-209-3500.